

Questions to ask your hearing professional



Print this list of questions, add your own, and you'll be well prepared to find out what you really want to know when you visit a hearing professional.

Questions:

1. What are the results of my hearing test? What's my hearing threshold?
2. What kind of hearing loss do I have?
3. Is it medically treatable?
4. Are there specific frequencies or types of sound I have more trouble with than others?
5. Is there anything I can do on my own to hear better?
6. What are my treatment options?
7. Can I prevent further hearing loss?

If your hearing professional recommends hearing aids, be sure you've discussed the following concerns.

Questions:

1. Will hearing aids actually improve my ability to hear?
2. What are the differences among hearing aids?
3. What kind of hearing aids would be best for me?
4. How are hearing aids priced? Can you break down the cost?
5. What's the return or trial period on the hearing aids I'm purchasing?
6. Are there service fees that won't be refunded if I return the hearing aids? What is covered in these fees, and how much can I expect to pay?
7. What kind of post-fitting and hearing rehabilitation programs do you provide?
8. Can I expect to come back for minor hearing aid adjustments?
9. Do you provide a written contract or purchase agreement?
10. Is there a warranty? Who honors the warranty, you or the manufacturer?
11. Is there financing available for buying hearing aids?
12. Can I get insurance in case they're lost or damaged?
13. What's the average lifespan of hearing aids?
14. What happens if my hearing aids stop working?
15. Do you repair them or does someone else? What will it cost?
16. How would I get my hearing aids repaired when I'm traveling?
17. Will I be provided with loaner hearing aids while mine are being repaired?
18. What happens if my hearing changes?