

Congratulations  
on your journey  
to better hearing



Halo iQ

Made for



iPod



iPhone



iPad

GET IT ON



Google play



At Starkey, we believe that to hear better is to live better.

**Halo™ iQ** hearing aids help you stay connected to the people and things you love most. **Halo iQ** offers Starkey®'s most advanced technology with supreme sound quality and features, customizable to fit your unique hearing needs.

### *Get the most out of your hearing aids*

Please visit [starkey.com/care](https://starkey.com/care) for additional tools and resources including:

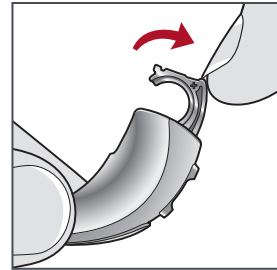
- Instructional videos
- Operations manuals
- Product brochures



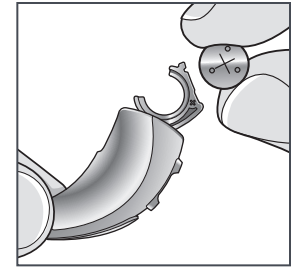
## Batteries

Your hearing instrument uses a battery as its power source. To insert or replace the battery:

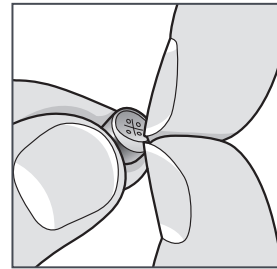
1. Use the nail grip on the battery door.
  2. Open the battery door gently and remove the old battery.
  3. Remove the colored tab from the new battery. Wait 3-5 minutes after removing tab before inserting battery.
  4. Align the battery's "+" sign (flat side of the battery) with the "+" on the battery door.
  5. Close the battery door.
- NEVER FORCE THE BATTERY DOOR SHUT. This could result in serious damage. If the door will not close securely, check that the battery is inserted correctly.
  - Do not open the battery door too far or damage is likely to occur.
  - Dispose of used batteries immediately in the proper waste or recycling container.



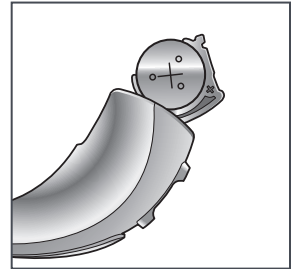
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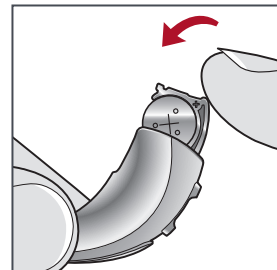
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## Battery Indicators

An indicator will sound when the battery voltage is low. You have approximately 30 minutes\* to replace the battery. An indicator may also sound just before the battery stops working.

## Power On & Off

### TO TURN ON:

Insert a battery and completely close the battery door. Your instrument has a power-on delay which may require a few seconds. You may hear a tone indicating that your instrument is powered on.

### TO TURN OFF:

Open the battery door until the battery is no longer touching the battery contacts.

## Instrument Care

Keep your hearing instrument clean. Heat, moisture and foreign substances can result in poor performance.

- Use a cleaning brush or soft cloth to clean debris from around the user control, microphone and battery compartment.

*\*Actual time between low battery indicator and shutdown will vary depending on environmental noise levels and brand of battery used.*

Inspect the receiver, earbud or ear tip, and wax guard regularly.

- Never use water, solvents, cleaning fluids or oil to clean your hearing instrument.

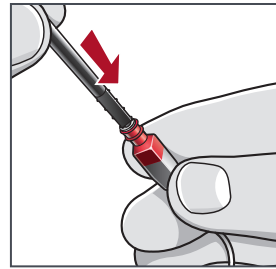
## Helpful Hints

- When not wearing your hearing instrument, open the battery door to allow any moisture to evaporate.
- Do not take apart your hearing instruments or insert the cleaning tools inside them.
- When not in use, place your hearing instrument in the storage container and store:
  - In a dry, safe place
  - Away from direct sunlight and heat to avoid extreme temperatures
  - Where you can easily find them
  - Safely out of reach from pets and children

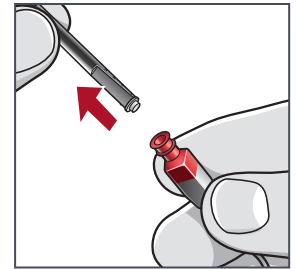
## Hear Clear™ Receiver Wax Guards

The hearing instrument integrates disposable Hear Clear earwax protection. The innovative wax guards prevent earwax accumulation in the hearing instrument receiver.

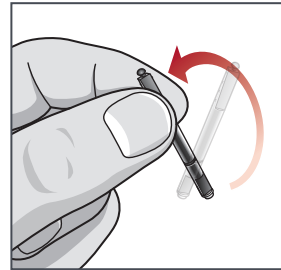
1. Insert black end of the application stick into used wax guard in hearing aid.
2. Pull outward on stick to remove used wax guard.
3. Rotate stick 180 degrees.
4. Firmly insert clean wax guard into hearing aid.
5. Pull outward to remove stick and discard.



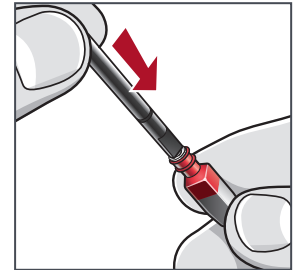
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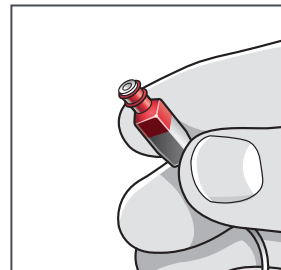
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## Connecting Your Hearing Aids to Your Apple Device

Follow the instructions below to connect your hearing aids to your Apple device. If your hearing aids ever lose connection to your device, follow the instructions below to reconnect.

1. Ensure Bluetooth® is enabled on your iOS device. Within the **Settings** menu go to **Bluetooth** and toggle to **On**.
2. Return to the Settings menu and tap **General** > **Accessibility** > **Hearing Devices**.
3. While the iOS device searches for your hearing aids, open and close the battery door on your hearing aids. This puts the hearing aids in pairing mode.
  - You will see your hearing aid name (e.g. “Chris Hearing Aids” or when the iOS device first discovers your hearing aids).
  - If your hearing aid name does not appear in the “Devices” list within 5-7 seconds, tap **Accessibility** in the upper left corner, then tap **Hearing Devices**.
4. Tap on your hearing aid name to connect your hearing aids to the iOS device.

5. You will see two pairing requests (one for each hearing aid). Select **Pair** for each request. These requests may be several seconds apart.
6. When pairing is complete, your hearing aid name will change from black to blue and a checkmark will appear to the left.

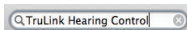
## Download the TruLink Hearing Control App for Apple Devices

The TruLink Hearing Control app makes it easy to control and adjust your hearing aids with your compatible Apple® device. Downloading the app is easy; follow the step-by-step instructions below.

**STEP ONE:** On a compatible Apple device, go into the “App Store.”



**STEP TWO:** In the search box at the top of the App Store, search for “TruLink Hearing Control.”



**STEP THREE:** Tap “FREE” to download the app to your device.



**STEP FOUR:** Once the app has installed, open the TruLink Hearing Control app from your home screen.



**NOTE:** Hearing aids may need to be reconnected with the Apple device when an update to iOS is made.

Visit [TruLinkHearing.com/FAQ](https://TruLinkHearing.com/FAQ) for compatibility information.



## Connecting Your Hearing Aids to Your Android Device

Follow the instructions below to connect your hearing aids to your Android smartphone. If your hearing aids ever lose connection to your device, follow the instructions below to reconnect.

1. Locate, then tap the **Settings icon** on your device.
2. Select **Bluetooth**. In this screen, if Bluetooth appears Off, change the settings to **On**.
3. While the Android device searches for your hearing aids, open and close the battery door on your hearing aids. This puts your hearing aids into pairing mode.
4. Under Available Devices you will see your first name followed by hearing aid (e.g. “Michelle H/As”) when the device first discovers your hearing aids.
  - If your name does not appear in the Available Devices list within 5-7 seconds, tap **Scan For Devices**.
5. Tap the hearing aid name to connect each hearing aid to the device.
6. Pairing is complete.

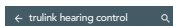
## Download the TruLink Hearing Control App for Android Devices

The TruLink Hearing Control app makes it easy to control and adjust your hearing system with your compatible Android™ device. Downloading the app is easy; follow the step-by-step instructions below.

**STEP ONE:** On a compatible Android device, go into the “Google play” store.



**STEP TWO:** In the search box at the top of the store, search for “TruLink Hearing Control.”



**STEP THREE:** Tap “FREE” to download the app to your device.

FREE

**STEP FOUR:** Open the TruLink Hearing Control app by tapping on its icon.



Your **TruLink Hearing Control App User Guide** is a great resource for getting the best performance from your Halo iQ hearing aids and TruLink app. Refer to your guide to find out more about these and other features:



- Automatic and custom memories
- GeoTags
- SoundSpace
- Tinnitus management
- Find My Hearing Aids
- Alerts

Visit [TruLinkHearing.com/FAQ](http://TruLinkHearing.com/FAQ) for compatibility information.







# Hearing Aid Information

Instrument model: \_\_\_\_\_

Serial number: R \_\_\_\_\_ L \_\_\_\_\_

Warranty expiration date: \_\_\_\_\_

Battery size: \_\_\_\_\_

Memory settings, if applicable: \_\_\_\_\_

| Memory # | Environment/<br>Listening Situation | Beep/Indicator |
|----------|-------------------------------------|----------------|
|          |                                     |                |
|          |                                     |                |
|          |                                     |                |
|          |                                     |                |

Special instructions: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Hearing professional:

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For Halo iQ and TruLink device and iOS/Android compatibility information, please visit [TruLinkHearing.com/FAQ](http://TruLinkHearing.com/FAQ).

"Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance. Apple, the Apple logo, iPhone, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Android and Google Play are trademarks of Google Inc.



[Starkey.com](http://Starkey.com)

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